

UNDERSTANDING OUR SERVICE SYSTEM

An initiative of the Wimmera South West Integrated Family Violence Partnership (WSWIFVP)

Consultation Forums

The invitation

The Wimmera South West Integrated Family Violence Partnership (the Partnership) invites you and your service to contribute to building a detailed picture of the service system that supports individuals who have been impacted by family violence and sexual assault across the Wimmera and South West

The project

In the context of the Royal Commission Family Violence reforms, to provide an evidence base for regional planning and action. This will involve mapping and analysing current avenues used by clients to access support, including unintentional avenues through 'early noticing' services, prevention efforts underway and the current place of the Partnership in all this. This will enable us to identify strengths and gaps and the potential place and roles of the Partnership.

At the consultation forum we will draw on your direct, collective experience of working with clients impacted by family violence and on efforts to prevent it. This will help us identify and understand:

The focus of the consultation

1. The intake pathways for victims and perpetrators of family violence and sexual assault, and how, when and where individuals access support across the Wimmera and South West.
2. The type and number of funded family violence and sexual assault Services/Organisations and their programs - their target cohort, service delivery catchment area and mode of service delivery (e.g. outreach, face to face, over the phone).
3. The practices, processes and protocols used at initial contact and initial screening/intake/ risk assessment, and the systems (Inc. Legal and judicial responses), tools, used to support these.
4. The practices, processes and protocols used to support referral and feedback mechanisms from Initial screening and assessment to family violence and sexual assault programs and support.
5. Service capability data – agency staff and EFT, staff numbers and qualifications/experience.
6. Service capacity data (a) waiting lists, current service/program delivery data, and (b) identified gaps in service delivery and opportunities for service system improvement.
7. The community/s of the Wimmera and South West and how this may impact on the design and delivery of services in the future
8. The existing service system and how it relates to the Victorian family violence reform process and policy environment.

What we will do

Conduct consultations with organisations via:

1. Forums
2. Telephone interviews
3. Face-to-face interviews
4. Desk research – data, demographics, document review

UPCOMING FORUMS:

- Friday 25th May 2018: PORTLAND: 10am-12noon The Blue Room, Richmond Henty Hotel, 101 Bentinck Street
- Friday 25th May 2018: WARRNAMBOOL: 2.00pm- 4.00pm, Pavillion Café, 40 Viaduct Road
- Friday 1st June 2018: HAMILTON: 10.00am – 12noon, Ted Kenna Room, Hamilton Performing Arts Centre, 113 Brown Street.
- Wednesday 6th June 2018: KANIVA: 10.00am – 12.00 noon @ LINK Neighbourhood House 50-52 Commercial Street, & HORSHAM: 2.00pm-4.00pm WALAP Room, Kalkee Road Children's and Community Hub, 24-28 Kalkee Rd
- Thursday 7th June 2018: WARRACKNABEAL: 10.00am – 12.00 noon @ Council Offices 34 Lyle St

Where and when

Please RSVP to atylar@womenshealthbsw.org.au four days prior to the forum, specifying which forum you will be attending.

We look forward to seeing you there and working with you

Liz Dimitriadis
Wendy Austin
Anne Smyth

