

Collaboration for Community Resilience - COVID 19



Summary paper: Meeting 7 : June 3, 2020.

Looking to the future: Digital Adaptations *(collated from meeting attendees)*

The group focussed on looking towards the future and learning from the COVID 19 environment with a focus on the digital environment. The group centred the discussions what we want the future to look like and how we can act together to make it happen. The group kept in mind what we want to **restore** – what did we stop that we need to do again; **retain** – what have we started the we need to do more of; **refrain** – what did we stop the needs to stay stopped, **reimagine** – what could the future look like to be even better. Themes around access, building skills and confidence and collaboration emerged.

What the future looks like...

Access	Amazing internet speed and connection	Affordable	opportunity to access services	Not creating new gaps	Advocacy	Power to advocate online
Building Skills and Confidence	Normal learning and meeting platform (orgs and vols)	Skills: Older residents can use technology	Orgs review websites -	Interactive online "world" - so dont lose the human connection	Orgs skills and capability	Retain telehealth
Collaboration	Flexibility - doing time	Collaboration - more shared resources	Multiple opportunities for people to connect	Identify that we some services need f2f connection	Using the right engagement tool for right audience at right time	

How can we get there...

Access	Continue to advocate for affordable and reliable internet	Continue ot invest in online training options	Investment in technology infrastructure for groups to connect effectively		
Building skills and confidence	Focus on training and upskilling (agency and community)	Develop policies and procedures to support use of digital platforms	Understand efficiencies and budgets to enhance other services	Understand and benefit from the flexibility	Ongoing/co ntinuous learning and orientation
Collaboration	Identify the need to foster and nurture relationships	Advocate to management to allow time	Prioritise time to maintain new relationships	Retain relationships with new partners	Understand how we collaborate in emergency and retain these skills

The discussion then shifted to begin to consider what we need to put in place to achieve the future we want to see.

This network is being facilitated by Southern Grampians Glenelg Primary Care Partnership. For further information contact
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