

Collaboration for Community Resilience - COVID 19

Summary Paper : Meeting 14, August 26 2020.
Working and Learning

The Collaboration for Community Resilience (COVID 19) Network met to continue to translate the information gathered throughout the meeting series into a document that can provide social recovery advice for partners and the community.

Our previous meeting reflected on shared understanding around the impacts of COVID 19 on the community and how these might inform the structure of a social recovery advice document.

The main themes of the document that had been included were:

- Communities are resourceful, connected and resilient
- Accessible activities and services
- Safe and well community

It was clear from our discussion that there was an identified gap around what the future might look like in relation to work and learning which has undergone significant change during the Pandemic.

As a result, the group focus of this meeting was on **Looking forward** and determining what future of work and learning could look like. How do we **reimagine work and learning** so that we are more resilient into the future? How we can act together to make it happen, **restore** – what did we stop that we need to do again; **retain** – what have we started the we need to do more of; **refrain** – what did we stop the needs to stay stopped, **reimagine** – what could the future look like to be even better.

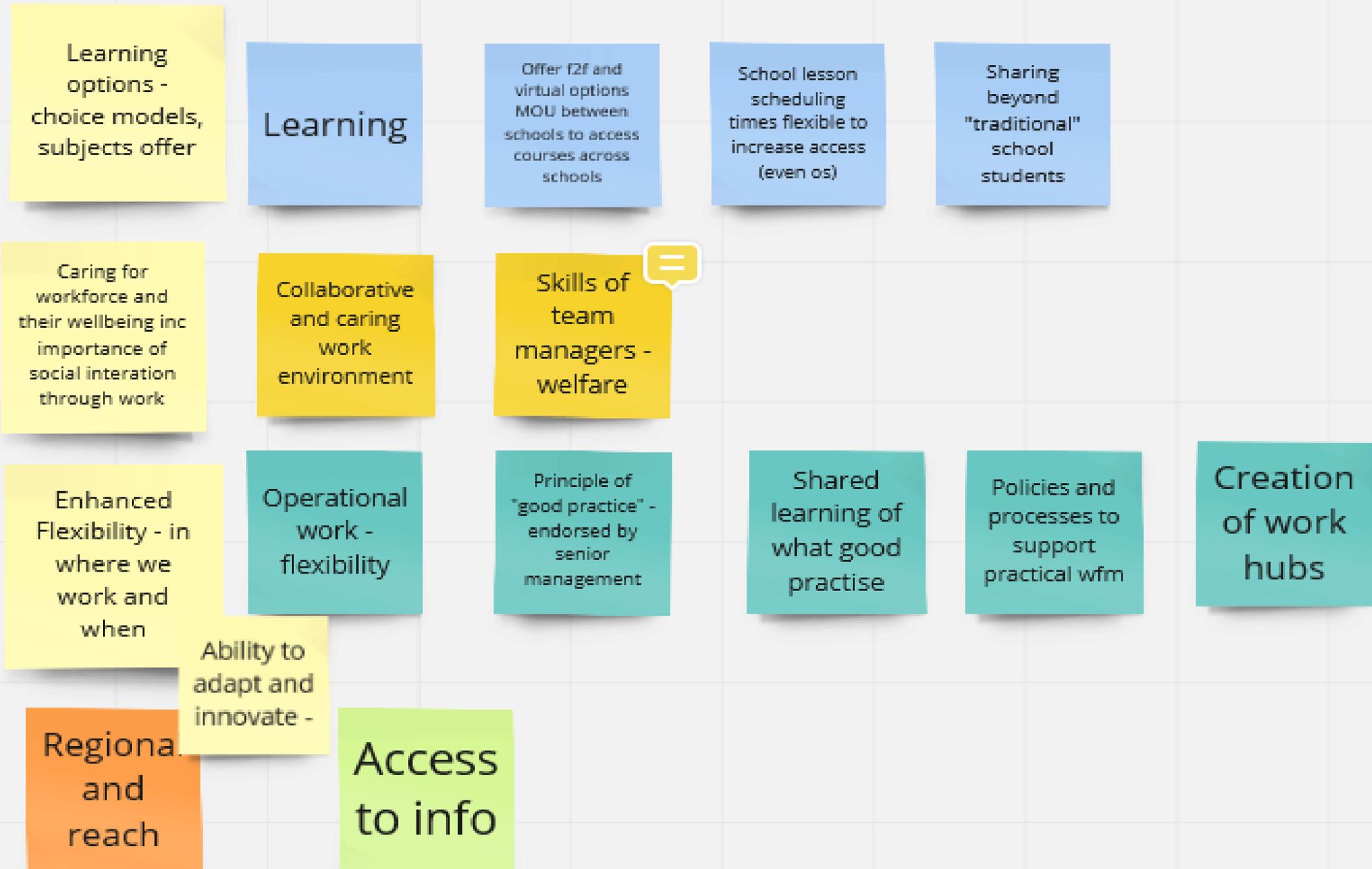
This diagram captures the conversations of the group with the main focus areas themed as:

Learning Options: We felt it was important to learn from the current situation to be innovative and reimagine learning that might include partnerships between schools to enable wider access to courses for students. Adapted delivery models could see school scheduling to enable more flexibility for learners and even access to others including overseas students.

Caring Workforce: It has been identified that the roles of managers has had a bigger focus on staff welfare with work being one of the main points for social interaction and risks of isolation enhanced through working from home. This also highlighted a need for social based activities related to work with work being the only social activity for many during this time.

Flexibility: The pandemic has highlighted the many ways our work situations have been able to adapt with practices enabling more flexibility. This could be further enhanced and supported with increased capacity and skills, polices to support continued flexibility and innovations such as the creation of work hubs.

Other outcomes to be considered into the above themes were centred around extended learning and working reach as well as increased accessibility to information



Between meetings we captured the changes we have seen over the past 2 weeks via email contribution from group members.

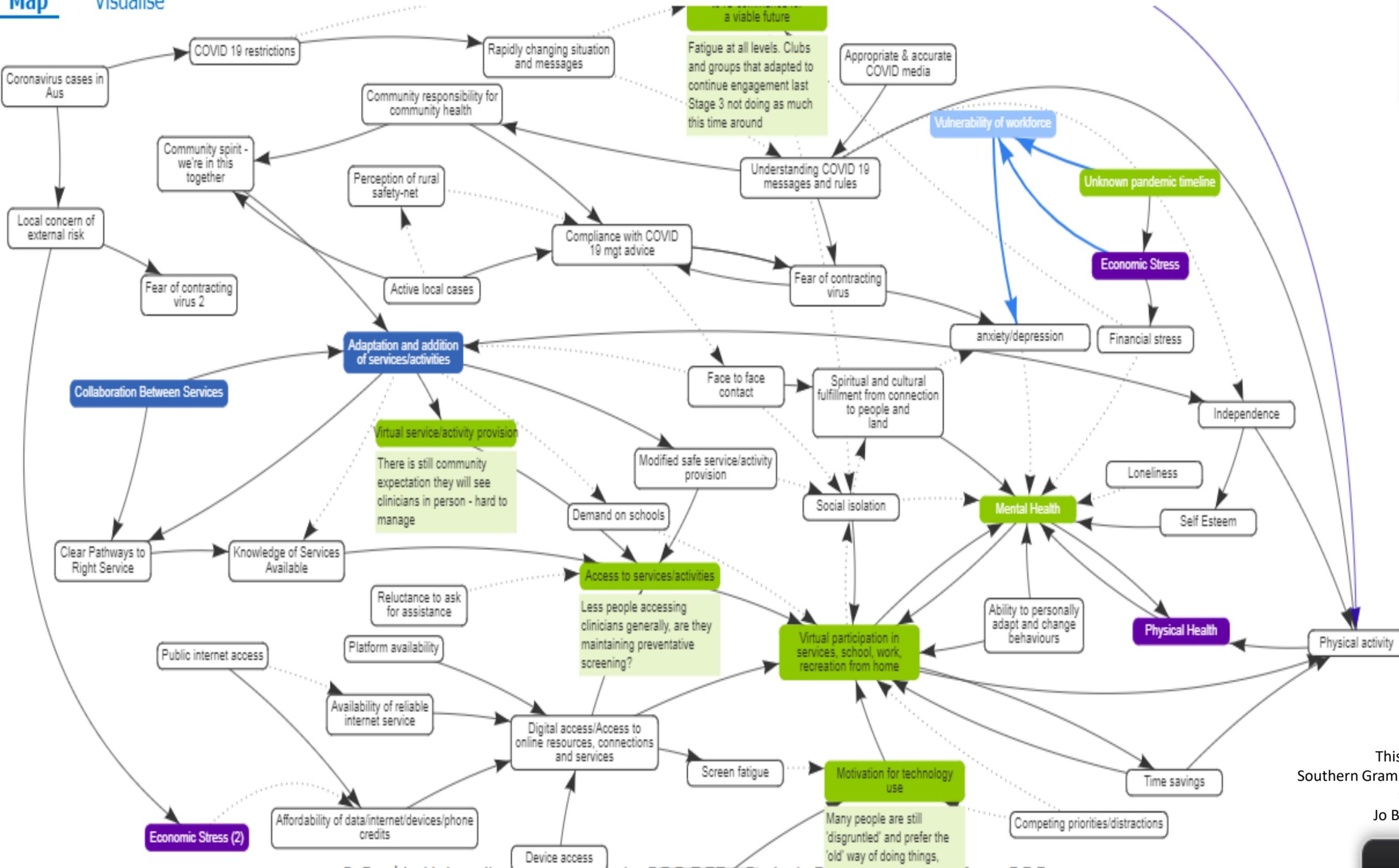
These changes have been added to the Systems map developed by the group. Stories are added as notes attached to the variable.

For example:

The rapidly changing situation and messages is impacting on the ability of clubs and groups to recommence. Fatigue is setting in with the effort required by clubs to recommence and then to be closed again. Some clubs and groups are reporting limited motivation to work towards recommencement with the fear of being closed again.

While our services, have been adapting well, particularly through telehealth provisions, there is still some concern in the community about the inability to see a clinician face to face when required and managing this expectation from a clinical point of view can be challenging. There is increasing concern around preventative health with low numbers attending screening processes.

Although more people and organisations are adapting to enable virtual participation, this is still not the favoured approach by everyone in the community and many people are beginning to miss face to face and more interactive ways to engage. This is seen as getting back to normal – doing things the old way”.



This network is being facilitated by Southern Grampians Glenelg Primary Care Partnership. For further information contact Jo Brown joanne.brown@wdhs.net